

Qkr! is much Quicker!!

With the Bordertown Bakery coming on board with our Qkr! app it is now much easier to order your child's lunch.

No change? Can't find bakery menu? Mornings are busy? Want / need to order ahead?

Qkr! can remove lunch orders from the daily grind.

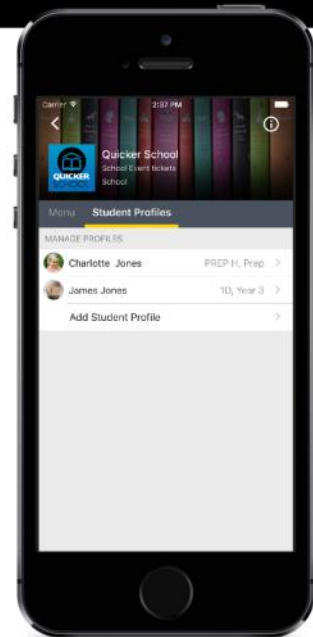


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TIP OF THE WEEK

Q. Can two parents set up an account for the same student?

A. Qkr! offers the ability for two parents to set up accounts for the same student if needed. However, please note that the two accounts are independent and no details are shared between them.



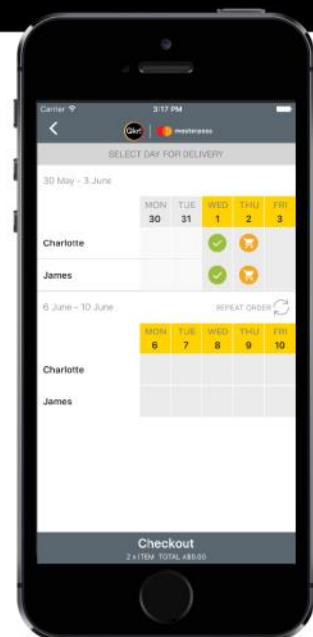
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TIP OF THE WEEK

Q. Can I copy this week's orders to next week?

A. You can save time by copying food orders from the current week to the next week within the calendar view. This is a handy way to save time and quickly re-order your child's favourite lunch orders.

1. Open Qkr! and tap on your canteen menu.
2. Tap 'Repeat Order' for the next week, and tap 'Yes' to confirm you want to copy the orders for the current week to the next week.
3. Once you have copied the current week's orders to your cart for the next week, you can amend the next week's orders by tapping on a date and adding other items, or by tapping 'Checkout' and selecting items to amend or delete. This allows you the flexibility to amend your copied orders for a specific day or for a specific child.





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TIP OF THE WEEK

Q. How do I use the calendar display when placing food orders?

A. For ease of use, you are presented with a two week calendar view when placing food orders. The calendar makes it easy for you to place orders for a particular child on a particular day.

To place a food order:

1. Open Qkr! and tap on your canteen menu.
2. On the calendar view tap the date next to your child for which you want to place the order. If you have registered more than one child, the calendar view enables you to place individual orders for each child for different dates. If a date is greyed out you cannot place orders for that date, either because the canteen is not open, or because it is past the cut-off time for that day's orders. Check with your school to confirm the cut-off time.
3. Browse the menu, select items, and add them to your cart.
4. If you are ordering for more than one child you can switch between children by tapping your child's name at the top of the screen.
5. When you are ready to pay, tap 'Checkout' at the bottom of the screen and complete the payment steps.



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TIP OF THE WEEK

Q. How do I cancel food orders that have already been paid for?

A. To cancel a food order from your itemized eReceipt:

1. Open Qkr! and tap Activity.
2. Scroll down to 'Order History' and sign in with your password.
3. Tap the red circle with a minus symbol on the order to be cancelled. Select the entire order or individual items to cancel and tap 'OK'.
4. If your eReceipt contains food orders for more than one child, you will need to cancel one by one.

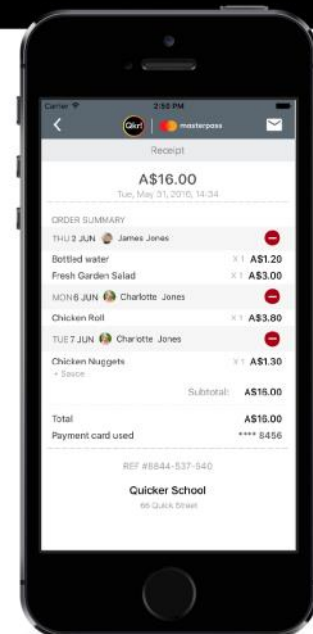
OR

To cancel a food order from the calendar view:

1. Open Qkr! and select the relevant menu.
2. Tap on the tick icon on the date for which you want to cancel the order.
3. Tap the red circle with a minus symbol on the order to be cancelled. Select the entire order or individual items to cancel and tap 'OK'.

Cancelled items are shown in red on your eReceipt confirming they have been cancelled and a credit is available for future food orders. The value of any credits will be automatically deducted from your next Qkr! food order.

Please contact your school office to cancel any other (non-food) school payments according to school policy.



If you have any questions about using Qkr! come and see Sharon in the front office.